



Seawork Cares Trust
Trust Certificate # T116/2021
Tel: +264 64 212 662
info@seaworkcares.com
www.seaworkcares.com
No. 58, Ben Amathila Ave.
P.O.Box 1709, Walvis Bay, Namibia

General Terms & Conditions

Detailed description of goods and/or services

Seawork Cares Trust is a non-profit, charitable trust that supports Namibia's most vulnerable children mainly through establishing feeding schemes.

Delivery policy

All payments made to this website are considered donations and no physical items are implied or guaranteed.

Availability of Goods and Services:

Seawork Cares Trust is a non-profit, charitable trust that supports Namibia's most vulnerable children mainly through establishing feeding schemes and for that reason no goods or services are to be provided to the donors.

Cancellation of a Donation and Requesting a Refund

Due to the nature of our organization where all donations and proceeds are pledged and utilised for our charitable projects and initiatives - no refunds shall be made.

Guarantees and Warranties:

Seawork Cares provides no guarantees or warranties for the goods or services that you intend to sponsor. We make every effort to ensure that the goods and services procured by Seawork Cares for our charitable projects and initiatives meet high standards, but we cannot guarantee that they will meet your individual requirements.

Customer Privacy policy

Seawork Cares Trust shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be accessed on: <https://www.justice.gov.za/legislation/acts/2000-002.pdf>

Payment options accepted

Payment may be made via Visa, MasterCard, Diners or American Express Cards or by bank transfer into the Seawork Cares Trust bank account, the details of which will be provided on request.

Card acquiring and security

Card transactions will be acquired for Seawork Cares Trust via PayGate (Pty) Ltd who are the approved payment gateway for all Namibia Acquiring Banks. DPO PayGate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no Card details are stored on the website. Users may go to www.paygate.co.za to view their security certificate and security policy.

Customer details separate from card details

Customer details will be stored by Seawork Cares separately from card details which are entered by the client on DPO PayGate's secure site. For more detail on DPO PayGate refer to www.paygate.co.za.

Merchant Outlet country and transaction currency

The merchant outlet country at the time of presenting payment options to the cardholder is Namibia. Transaction currency is Namibian Dollars (NAD).

Responsibility

Seawork Cares Trust undertakes and assures you that the donated funds will be used with integrity and directed towards their intended purpose of supporting the charitable initiatives and projects of Seawork Cares Trust.

Country of domicile

This website is governed by the laws of Namibia and Seawork Cares Trust chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature 58 Ben Amathila Ave, Walvis Bay, Namibia.

Variation

Seawork Cares Trust may, in its sole discretion, change this agreement or any part thereof at any time without notice.

Company information

This website is run by Seawork Cares Trust a charitable trust based in Namibia trading as Seawork Cares Trust and with Trust Certificate # T116/2021

Seawork Cares contact details:

58 Ben Amathila Ave, Walvis Bay, Namibia – Telephone: +264 64 212 662 – Email: info@seaworkcares.com